



STATE OF DELAWARE

**PUBLIC SERVICE COMMISSION**

861 SILVER LAKE BLVD.  
CANNON BUILDING, SUITE 100  
DOVER, DELAWARE 19904

TELEPHONE:

(302) 736-7500

FAX:

(302) 739-4849

September 12, 2017

Gail Glasgow  
Stream Energy Delaware, LLC  
Tollway Center  
14675 Dallas Parkway, Suite 150  
Dallas, TX 75254

**Re: In The Matter of Stream Energy Delaware, LLC DBA Stream, Stream Energy For A Certificate to Provide Electric Supply Services within the State Of Delaware (Submitted May 23, 2017) - PSC Docket No. 17-0340**

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Dear Ms. Glasgow,

The Delaware Public Service Commission ("Commission") is in receipt of the (the "Application") by Stream Energy Delaware, LLC DBA Stream, Stream Energy ("Company") for certification to provide electric supply services in Delaware. The Application is incomplete as filed and additional information is necessary, as indicated below:

**Section 6.0 Contract**

- Thank you for acknowledging the contract terms and conditions submitted in Exhibit 33. However, terms & conditions are a part of the contract summary. A contract was not submitted for residential customers. A contract is defined in the Supplier Rules as follows: "...means the total legal obligation resulting from the parties' agreement as effected by these Regulations and other applicable law. A contract for electric supply service must be accompanied by a Contact Summary." A contract would be signed by the customer resulting in a legal obligation.
  - The Company has stated that it will not be conducting door-to-door residential sales or enrolling customers through hard copy contracts. However, sample customer contracts are a requirement of the supplier rules. The company would need to apply for a waiver of this requirement pursuant to 2.9 of the Supplier Rules.

**Section 2.1.6 Verification of Application**

- Please provide a signed, sworn statement of verification for all subsequent filings in this docket.

Staff respectfully requests a response to this notice of deficiency on or before September 29, 2017. Please note that 26 *Del. Admin. C.* § 3001 (the "Supplier Rules") section 2.4 provides that incomplete applications will be closed four (4) months after the filing date. If the application is not

completed within the four (4) month time frame the applicant forfeits their application filing fee and must resubmit the application with an additional filing fee. The responses and verifications can be uploaded as a subsequent filing in DelaFile under Docket No 17-0340.

Should you have any questions or if I can be of any assistance you may contact me at (302) 736-7539 or send questions by email to [Clishona.Marshall@state.de.us](mailto:Clishona.Marshall@state.de.us).

Sincerely,

*Shona Marshall*

Shona Marshall  
Public Utility Analyst II

CC: Ms. Donna Nickerson, Commission Secretary  
Pam Knotts, Regulatory Policy Administrator